



You are helping your grown-up in the garden and they have made a bonfire. The bonfire has got out of control and the shed is now on fire. It is you who has to call 999. Fill in the information you would give. You could practice it with a friend or a grown-up.

You: (dial 999)

Operator: Emergency. Which service?

You: _____

Operator: Connecting you to the Fire Service.

Fire Control: Fire Service here. Can I help you?

You: (Explain what is happening)

Control: What's the address?

You: (Give you house number, street and postcode)

Fire Control: Do you know any landmarks nearby?

You: (think about where you live and say if there is a church, school, park etc nearby)

Fire Control: Is anyone with you?

You: _____

Fire Control: Stay calm and get out of the garden.

The Fire Service is on its way.