

# CSW Group

## Let us introduce ourselves

CSW is a not-for-profit organisation that supports young people as they make important transitions in their lives. We do this through our network of Career Development Consultants who are all qualified career guidance practitioners. We provide targeted support to young people in education which means we have advisers linked to all schools and can provide additional help at key times including exam results days. We continue to provide support as young people take their first steps into the world of work through our team of Engagement Advisers, offering advice and guidance to ensure they are aware of the options open to them. Our Engagement Advisers also work in the community helping young people after year 11 who need support returning to education or who are seeking to enter employment or training, including apprenticeships.

## Why we may contact you in the future?

Alongside our work in education, our **Client Relations Team** assist Devon County Council to meet their statutory duty, under the Education and Skills Act 2008, to support all young people aged 16-19 to participate in education or training. Every year CSW may contact young people, normally by telephone, who have left statutory school to see whether they have continued in education, have moved into employment or whether they need any support to access education or employment. In most cases schools and colleges are able to provide us with this information. However, sometimes we will need to contact young people or their parents / carers to ask for this information which allows us to also offer support to those who need it.

## Are you getting the help you need?

You don't need to wait for us to call you to ask for support! You can contact us now if you need support using the following methods:

- Online: [www.cswgroup.co.uk](http://www.cswgroup.co.uk)
- Email: [contact@cswwgroup.co.uk](mailto:contact@cswwgroup.co.uk)
- Telephone: 0800 975 5111
- Online Form: [www.cswgroup.co.uk/follow-up](http://www.cswgroup.co.uk/follow-up)

CSW also deliver a range of contracts across Cornwall, Devon, Plymouth and Somerset and beyond. To find out more please go to our **website**.



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